GREATER SHEPPARTON
GREATER FUTURE

AQUAMOVES LEARN TO SWIM ENROLMENT FORM

GREATER SHEPPARTON

Parent/Guardian Details

TITLE (Mr, Mrs, Miss, Ms)	
PREFERED NAME	
SURNAME	
CONTACT NUMBER (HOME)	
CONTACT NUMBER (WORK)	
CONTACT NUMBER (MOBILE)	
ADDRESS	
E-MAIL ADDRESS	

Have you enrolled your child/children in Aquamoves Swim School before?

☐ YES (if yes, complete table below)

CHILDS NAME	DATE OF BIRTH	MEDICAL CONDITIONS	TERM/YEAR OF PREVIOUS ATTENDANCE	DAY AND TIME OF PREVIOUS ATTENDANCE	OFFICE USE ONLY

☐ NO (if no, complete table below)

CHILDS NAME	DATE OF BIRTH	GENDER	MEDICAL CONDITION

Swim Lesson Availability
Please indicate your availability – tick all options.

TIME	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
9.00am-12.00pm				**N/A**		
4.00pm-6:30pm						**N/A**
Preferred Instructor						

Preferred payment options:

Upfront term payment: ☐ Direct debit: ☐

AQUAMOVES
Aquatics Department
Address: Locked Bag 1000, Shepparton, Australia 3632
Ph: (03) 5832 9400. Fax: (03) 58318189. Email: aquamoves@shepparton.vic.gov.au

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- Only Austswim and Royal Life Saving Society qualified teachers are employed by this facility.

Fees

Two options exist for payment of fees:

A. Direct Debit.

B. Term fee payment.

Option A: Payment by Monthly Direct Debit

Benefits of Direct Debit payment

- The membership card entitles the participant to year round use of the pools.
- Fortnightly debits from your account means no big lump sums each term.

1. Payment

Membership payments are made in advance for the coming fortnight from an approved credit card or bank account. The amount is charged or debited from your nominated account every second Thursday.
A prorata amount will be calculated from the date you book until the next direct debit run. This amount will need to be paid as your booking deposit.

2. Terms

Direct Debit memberships are ongoing. Your account will continue to be debited until an amendment form has been completed and signed with notice of cancellation. Cancellations will take effect within five working days on receipt of cancellation.

3. Cancellation/Cessation of Lessons

Notification of cancellation must be provided in writing seven days prior to a scheduled debit, or the following fortnight's fees will be deducted. A $100.00 cancellation fee will apply to participants who cancel their direct debit membership prior to the contracted 12 month agreement.

4. Suspension

Participants can suspend their direct debit membership one time per the contracted 12 month agreement (for a maximum of 12 weeks). A $6.15 suspension fee will apply.

5. Non Transferable

Memberships are non transferable to other people and can not be converted to other products or services.

6. Learn To Swim (LTS) Membership Cards

Membership cards **must** be presented to customer service or alternatively swiped through turnstile on entry to the Centre.

7. Changes to LTS Memberships

All changes to LTS memberships must be made and signed in person on the appropriate form to ensure confidentiality of account details and accuracy of records. All changes of debit details must be given with seven days notice prior to the next scheduled debit.

8. Failed Payments

If the bank rejects a transaction an alternative payment must be made. Failed payments remain due and payable. Any costs incurred by the Centre in the processing of your membership will be passed on to you. A $12.00 fee will apply.

9. Price Increase and Future Changes

You will be notified at least one month in advance of any payment increases or changes in the terms and conditions of your membership.

10. Cooling-Off Period

This contract of membership can be voided within seven days of joining and total monies refunded without further obligation. All terms and conditions of membership are binding after seven days.

Option B: Term Fee Payment

1. Re-enrolment

Bookings for the following term will be processed during the last three weeks of the current term. At the start of the last week of term, all unsecured positions are declared vacant.

2. Booking Deposit/Full Term Payment

At the time the booking is placed a two week deposit must be taken to confirm your booking. Upon receiving this deposit a receipt will be issued to confirm your class time. Full payment must be made prior to the commencement of the first lesson. If payment is not received prior to the first lesson a payment plan arrangement must be made.

Deposits are non refundable.

3. Credits/Refunds (Medical certificates only)

Refunds/credits are available for medical reasons. These require a medical certificate (this certificate must state the dates of unattended lessons and the child's name). The completion of a credit request form is required to be eligible for credits for the following term. Please note: These credits will be valid for the following term only.

Credits will not be issued to any person other than the enrolled student stated on the medical certificate.

4. Request for Class Change

While every effort is made to accommodate requests for change, it is dependent on the availability of vacancies and no guarantee can be given to accommodate requests.

5. New Enrolments

An enrolment form is to be completed including a signature to acknowledge terms and conditions. The aquatic department will contact the applicant by phone to arrange a class time. If an assessment is required this will be arranged prior to class placement.

6. Missed Lessons

Monetary compensation for non medically related missed lessons or make up lessons is not available. Where a lesson is missed, direct debit members have the opportunity to use their membership to practice aquatic skills in their own time. Application forms for children swim passes are available from customer service for non direct debit members.

7. LTS Term Membership Cards

Membership cards **must** be presented to customer service or alternatively swiped through turnstile on entry to the Centre.

8. Public Holidays/School Holidays

Classes do not run on public holidays or term school holidays.

9. Swimming Attire

All students who are not fully toilet trained must wear correct aqua nappies whilst in the pool during and after lessons. It is recommended that you buy chlorine resistant swimwear, caps and goggles.

I, _____ hereby agree to accept all the terms and conditions outlined to me in the above document.

Signature: _____ Date: _____

Privacy Statement
The personal information contained in this document is collected to provide contact information for organisations or individuals, wishing to enrol into learn to swim lessons. Information such as medical details are required to assist in accommodating the individuals needs and abilities. This information may be disclosed to other areas of Aquamoves/ Council or third parties should contact the necessary regarding an issue with the booking, and in accordance with the Information Privacy Act.

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